AYCTelecom
IPcts

CALL HISTORY LOGGER FOR SMALL BUSINESSES

The Call History Logger application provides information regarding to incoming and outgoing call traffic on a per extension, per call basis. The call history information can be viewed, sorted, reports created, data exported and printed off.

The records can be used to generate reports as part on the Call History Logger application or the information can be exported to a spreadsheet type application as a .csv file. Here it can have call cost values associated to provided simple billing information that can also be sorted and viewed by Account Code.

The Call History Logger application is loaded on to a network connected PC which can be a stand alone machine or one that is used for other applications. The call detail records are stored on a MySQL database and therefore the Call History Logger is a very simple, yet very robust, application.

Features:

- Itemised Call Information

- Account Code Logging

- Sort by Field Facility

- CLI / DDI / Extension Information

- Date / Time / Duration Statistics

- Create Reports by Incoming/Outgoing, Account Code, Extension, Date and CLI

- Export records as .csv file

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